



# EXAMINATIONS COUNCIL OF ESWATINI

## Junior Certificate Examination

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**ENGLISH LANGUAGE**

**101/04**

Paper 4 Oral Assessment

**September/October 2019**

### **TEACHER'S/EXAMINER'S NOTES**

**Great care should be taken to ensure that any confidential information given does not reach the candidates either directly or indirectly.**

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### **READ THESE INSTRUCTIONS FIRST**

This booklet contains:

- (a) Administrative guidelines on conducting the tests
- (b) Marking criteria
- (c) Copies of Cards A – E, with Notes for Teacher/Examiner

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This document consists of **15** printed pages.

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## NOTES ON CONDUCTING AND RECORDING THE TESTS

### GENERAL

1. The oral tests take place in the period before the main examination session as notified on the timetable. Each Centre decides on a convenient period within these dates for its oral tests. It is recommended that the tests are conducted within one week to allow sufficient time for a single Examiner to conduct all of the tests. See Section 4 below.
2. Centres must ensure well in advance of the tests that a suitably quiet room is available and that recording equipment is in good order.
3. Centres must adhere to dates for completion of the oral tests and for the receipt of mark sheets and recordings at ECESWA to allow sufficient time for external moderation. It is vital that material does not arrive late.
4. For Centres with 30 or fewer candidates, there should normally be just one Examiner. Each Centre will select its own Examiner. This is normally a teacher within the English Language department, but could be someone local from outside the Centre. A group of neighbouring Centres might choose the same teacher to conduct all their tests; in such a case each Centre is still responsible for submitting properly completed forms and samples. ECESWA is not responsible for any fees agreed.

Centres with more than 30 candidates may use more than one Examiner (applying the ratio of an additional Examiner for each 30 candidates). If using more than one Examiner, internal moderation must be carried out by the Centre so that a common standard is applied to all candidates.

5. Centres receive a set of Oral Assessment Cards accompanying this set of Examiner's Notes. Teachers/Examiners responsible for conducting the oral tests should familiarize themselves with these materials before the tests are conducted. These materials must remain confidential and must be kept in a secure place by the Centre until the end of the examination period.
6. Each Centre must send to ECESWA the following: (a) recorded discussions on CD(s); (b) completed MS1 Forms; (c) completed Oral Examination Summary Form(s):

#### **(a) Recorded CD(s)**

Each Centre should provide the recording of all the candidates in a Centre.

For instruction on how to do the recording see Section 14 below. CDs must be sent to ECESWA together with completed documents. CDs must be clearly labelled with details of the candidates recorded.

#### **(b) Form MS 1**

The computer-printed school based assessment mark sheet (Form MS 1) has two parts:

- \* The top sheet must be sent to ECESWA in the separate envelope provided.
- \* The bottom sheet must be retained by the Centre in case of postal loss or subsequent enquiries, until after the issue of results.

Form MS1 is to be completed by transferring the mark for each candidate from the total Mark column on the Oral Examination Summary Form to the Mark Sheet.

### (c) Oral Examination Summary Form

This is a document on which marks for each candidate are to be entered in detail. Instructions for its completion will be found on the reverse of the form. The form must be submitted together with the recorded sample and the middle MS1 copy.

Please check all mark additions carefully. The Oral Examination Summary Form must show the breakdown of marks for all the candidates.

7. The CD(s) along with completed MS1 and Oral Examination Summary Form should be returned to ECESWA as soon as the oral tests have been completed at the Centre. Please do not wait until the end of the assessment period before sending them.

## CONDUCTING THE ORAL TESTS

8. The oral tests should proceed along the following lines:
- (A) Start the recording. Give the candidate's name and number. Welcome the candidate and explain briefly what is going to happen in the course of the test.
  - (B) Warm-up section: conduct a general conversation by asking the candidate a few questions about herself/himself, the school, etc, to give the candidates time to get used to the examination situation. The purpose of this section of the test is to put candidates at their ease. As a guide, about 1-2 minutes should be spent on this section.
  - (C) Hand the Oral Assessment Card to the candidate. This must take place **after** the warm-up has taken place. Any necessary explanation should be given at this point, followed by a short preparation period (approximately 1-2 minutes), when the candidate is at liberty to ask questions. The candidate may not make notes during this period. The recorder should be paused by the Examiner while the candidate studies the Topic Card. The Examiner should indicate this by saying 'the recording will now be paused' so that the External Moderator knows that the candidate is being given time to study the card.
  - (D) Main part of the test: conversation based on the Oral Assessment Card. Either the Examiner or the candidate may start the conversation. The notes in this booklet on each card give some suggestions about questions and prompts which might be used. This section of the test should last approximately 4-9 minutes.

**The total duration of the oral test, from the beginning of (B) to the end of (D), should be approximately 8-10 minutes.**

**Note that only (D) is to be assessed.**

**The oral test must be conducted in English throughout.**

9. Examination conditions must prevail in the area where the oral tests take place. Adequate supervision must be provided to ensure that candidates leaving the room for the oral tests do not communicate with those waiting to enter.
10. No other person should be present during the oral test, with the exception of a representative of ECESWA.
11. Candidates are not allowed to bring any notes into the examination room, nor are they allowed to consult dictionaries.
12. A range of Oral Assessment Cards is provided, and the Examiner (not the candidate) chooses the card to be used for each candidate. As wide a variety as possible of the cards should be used during the oral tests at the Centre. In order that candidates are given every chance to do themselves justice, the Assessment Card should be selected with care. The warm-up may give the Examiner an indication of the best card to select. **Remember that the test is one of spoken language not subject knowledge: it if becomes apparent that the candidate finds the topic difficult or inappropriate it is perfectly permissible to move into more productive areas. There is no need to stick rigidly to the Examiner prompts in such cases.**
13. The Examiner should be positioned so that s/he is facing the candidate, with a table or desk in between. Candidates should not be able to see notes made on Oral Examination Summary Forms or similar paperwork.

**RECORDING THE CD(s)**

14. Centres must ensure that their recording equipment is in good working order. The recorder and the CD(s) should be tested on site, sometime before the actual oral tests, ideally with one of the candidates. The warm-up section of the test also provides an opportunity to check audibility. Where possible it is advisable to use a recorder with external microphones so that separate microphones can be used for candidate and Examiner. If only one microphone is used it should be placed facing the candidate.

It is important to check audibility levels before recording begins; adjustments to the volume control during an examination should normally be avoided. Care should be taken to avoid extraneous noise and long gaps. Checks should be made throughout the oral testing session to ensure that voices are clearly audible.

Once the oral test has begun, the recording should run without interruption, with the exception of a permitted pause between the warm-up and the main part of the test (see Section 8 above).

Each CD should begin with a clear statement by the Examiner as follows:

Centre Number: [e.g.] 1010  
 Centre Name: [e.g.] Malungisa High School  
 Examination: 101 English Language  
 Examiner Name: [e.g.] Mr A. Lukhele  
 Date: [e.g.] 1 October 2019

Each candidate recorded should be clearly indicated on the recording by the teacher as follows:

Candidate Number: [e.g.] 0021  
 Candidate Name: [e.g.] Blessing Dlamini

At the end of the recording the Examiner should state clearly 'End of Discussion'.

Before the CD is dispatched, spot checks must be made to ensure that every candidate is clearly audible. The contents of each CD must be clearly labelled.

## GENERAL ADVICE

15. Please bear the following in mind when assessing:

**Be objective.** Do not allow any knowledge of a candidate's personality and attitudes to influence objective assessment. For example, knowledge that a candidate is very conscientious in her homework is irrelevant in assessing her oral test. If the candidate's performance is affected because s/he faces difficult circumstances or personal problems at the time of the test this is a matter to be dealt with via Special Considerations procedures, for which Exams Officers at Centres complete separate documentation. Oral Tests Examiners must not make any separate allowance themselves in such cases.

**Be realistic.** Remember that it is not necessary for a candidate to be of native speaker standard to be given maximum marks within any single category. But knowledge of a candidate's first language must not lead a marker to ignore particular habitual errors and overlook inaccuracy.

**Be consistent.** It is important that the marking criteria are applied in the same way for all the candidates at the Centre, so that a reliable rank order for the Centre is obtained.

**Be positive.** Marking the test should be seen as giving credit for what candidates can do not penalizing them for what they cannot do. This does not mean that matters of inaccuracy in, for example, grammar and pronunciation are to be overlooked but is a reminder that the J.C. oral test is intended to credit positive achievement.

**16.** To conduct oral tests effectively, good Examiners:

- always put candidates at their ease from the outset (smiling as candidates enter the room, indicating where they should sit etc.) while maintaining a clear sense that the oral test is being conducted in a formal examination situation
- never walk about or distract candidates
- always appear interested, even in mundane matters
- never interrupt with their own views
- never correct mistakes
- never show undue surprise or impatience
- never give the impression that there must be 'right' answers to questions
- always bring the best out of their candidates by asking 'open' questions which allow candidates to respond at length, and avoid strings of 'closed' questions prompting yes/no answers
- never conduct the oral test as if it is a test of knowledge
- never indicate their opinion of candidates' performance during or after the oral test – a good Examiner will normally send a candidate out of the test smiling, no matter how good or bad the candidate's performance has been.

## MARKING CRITERIA

**Give a mark out of 5 for each category (structure, vocabulary, development and fluency), and then add these marks to give an overall total out of 15.**

Mark	Structure	Vocabulary	Development and Fluency
<b>5</b>	The candidate demonstrates ability to use a variety of structures accurately and consistently. The candidate is confidently in control of the structures used.	The candidate shows enough command of vocabulary to respond with precision. Shades of meaning are achieved and some sophisticated ideas are communicated.	The candidate shows sustained ability to maintain a conversation and to contribute at some length. The candidate can respond to change in direction of the conversation.  Pronunciation and intonation is clear.
<b>4</b>	Structures will be generally sound, but will not be used entirely accurately or with consistent confidence. There will be some errors in attempting to use more complex sentences.	The candidate has a sufficient range of vocabulary to convey information and ideas with competence. Errors are noticeable, however, when attempting to use more complex and precise vocabulary.	The candidate responds relevantly and at length which makes frequent prompting unnecessary, resulting in a competent conversation.  Pronunciation and intonation is generally clear.
<b>3</b>	The candidate can use simple structures securely but has difficulty venturing beyond them.	Vocabulary conveys simple ideas and information clearly, though it is not wide or varied. There may be hesitation, repetition and searching for words.	The candidate makes an attempt to respond to questions and prompts. Effort will need to be made to develop the conversation; only partial success will be achieved.  There is some lack of clarity of pronunciation and intonation, but it is unlikely to impede communication.
<b>2</b>	Structures will generally be very simple, limited and with errors, which will restrict communication.	Vocabulary will generally be inadequate to convey simple ideas.	Responses tend to be brief and widely spaced. The candidate has to be encouraged to go beyond short responses and struggles to develop a conversation.  Pronunciation and intonation causes some communication difficulty.
<b>1</b>	Attempts at structured sentences will rarely achieve communication. However, some attempt at a response will be made during the discussion.	Use of single words is the norm and there will be long gaps.	Responses are so brief that little is communicated. The candidate hardly engages in a conversation.

**CARD A****DILIGENCE**

**Diligence is careful and hard work or effort.**

Discuss your ideas on diligence with the Examiner.

You may wish to consider the following ideas to help develop the conversation:

- your experience of working hard
- advantages of working hard
- effects of not working hard
- the notion of going an extra mile
- how society can influence young people to work hard

You are free to consider any other related ideas of your own.

You are not allowed to make any written notes.

**Notes for Teacher/Examiner****Phase 1: Warm-up**

Ask the candidate a few questions about herself/himself, the school etc. to give him/her time to get used to the exam situation. Do not mark this phase.

**Phase 2: Initial Task**

Hand the assessment card to the candidate and go through the instructions to make sure the candidate understands what has to be done.

The candidate should be given a few minutes to read through the card and prepare. No written notes should be made.

**Phase 3: Development**

Discuss with the candidate the ideas and suggestions put forward.

**CARD B****PUNCTUALITY**

**This is the quality of keeping time.**

Discuss your ideas on punctuality with the Examiner.

You may wish to consider the following ideas to help develop the conversation:

- your experiences of keeping time
- the importance of keeping time
- consequences of not being on time
- the notion that time is money
- how society can ensure that young people keep time

You are free to consider any other related ideas of your own.

You are not allowed to make any written notes.

**Notes for Teacher/Examiner****Phase 1: Warm-up**

Ask the candidate a few questions about herself/himself, the school etc. to give him/her time to get used to the exam situation. Do not mark this phase.

**Phase 2: Initial Task**

Hand the assessment card to the candidate and go through the instructions to make sure the candidate understands what has to be done.

The candidate should be given a few minutes to read through the card and prepare. No written notes should be made.

**Phase 3: Development**

Discuss with the candidate the ideas and suggestions put forward.

**CARD C****RECREATION**

**This is an activity done for enjoyment when one is not working.**

Discuss your ideas on recreation with the Examiner.

You may wish to consider the following ideas to help develop the conversation:

- ways you use for recreation
- recreation facilities in your area
- the benefits of recreation
- disadvantages of recreation
- actions that the country can take to encourage the youth to recreate

You are free to consider any other related ideas of your own.

You are not allowed to make any written notes.

**Notes for Teacher/Examiner****Phase 1: Warm-up**

Ask the candidate a few questions about herself/himself, the school etc. to give him/her time to get used to the exam situation. Do not mark this phase.

**Phase 2: Initial Task**

Hand the assessment card to the candidate and go through the instructions to make sure the candidate understands what has to be done.

The candidate should be given a few minutes to read through the card and prepare. No written notes should be made.

**Phase 3: Development**

Discuss with the candidate the ideas and suggestions put forward.

**CARD D****FAITHFULNESS**

**This is remaining true to someone or something without fail.**

Discuss your ideas on faithfulness with the Examiner.

You may wish to consider the following ideas to help develop the conversation:

- times when you were faithful
- characteristics of faithful people
- advantages of being faithful
- disadvantages of being faithful
- how society can build faithful people

You are free to consider any other related ideas of your own.

You are not allowed to make any written notes.

**Notes for Teacher/Examiner****Phase 1: Warm-up**

Ask the candidate a few questions about herself/himself, the school etc. to give him/her time to get used to the exam situation. Do not mark this phase.

**Phase 2: Initial Task**

Hand the assessment card to the candidate and go through the instructions to make sure the candidate understands what has to be done.

The candidate should be given a few minutes to read through the card and prepare. No written notes should be made.

**Phase 3: Development**

Discuss with the candidate the ideas and suggestions put forward.

**CARD E****NATURAL RESOURCES**

**These are things that come from the natural environment like minerals, plants and land.**

Discuss your views on natural resources with the Examiner.

You may wish to consider the following ideas to help develop the conversation:

- natural resources in your area
- a natural resource you would wish to keep
- how to take care of natural resources
- the importance of natural resources
- how society can preserve natural resources for future generations

You are free to consider any other related ideas of your own.

You are not allowed to make any written notes.

**Notes for Teacher/Examiner****Phase 1: Warm-up**

Ask the candidate a few questions about herself/himself, the school etc. to give him/her time to get used to the exam situation. Do not mark this phase.

**Phase 2: Initial Task**

Hand the assessment card to the candidate and go through the instructions to make sure the candidate understands what has to be done.

The candidate should be given a few minutes to read through the card and prepare. No written notes should be made.

**Phase 3: Development**

Discuss with the candidate the ideas and suggestions put forward.



**A. INSTRUCTIONS FOR COMPLETING ORAL ASSESSMENT SUMMARY FORMS**

1. Complete the information at the head of the form.
2. List the candidates in numerical order as listed on the computer-printed mark sheet MS1 at a later stage (i.e. in candidate index number order).
3. Indicate the Oral Assessment Card (Card with Oral Topics) used for the candidate.
  - (a) Indicate marks awarded out of a maximum of 5 for each section (Structure, Vocabulary and Fluency and Development.)
  - (b) In the column headed 'Total Mark', add the marks to present a total out of 15.
4. The teacher completing the form and the person cross checking at the Centre should complete and sign the form at the bottom.

**B. PROCEDURES FOR EXTERNAL MODERATION**

1. The Examinations Council of Eswatini (ECESWA) sends a computer-printed mark sheet MS1 to each Centre showing the names and index numbers of each candidate. Transfer the total mark for each candidate from the Oral Assessment Summary Form to the computer-printed mark sheet MS1.
2. Despatch the following to ECESWA:
  - Recorded CD(s) with all candidates' work
  - Oral Assessment Summary Form
  - Mark Sheet (MS1 form) and
  - Attendance Register (completed and signed)

This exam material must be dispatched in the specially provided envelope to ECESWA as soon as possible.

